



**STOP CORONA:**

- I. Wear Mask.
- II. Follow Physical Distancing.
- III. Maintain Hand Hygiene.

# Delhi Jal Board (दिल्ली जल बोर्ड)

(Government of NCT of Delhi)

[www.djb.gov.in](http://www.djb.gov.in)

**Regular Water Bill**



**Name(नाम):** RAJANI RAI  
**Address(पता):** 67, ARJUN NAGAR, Delhi  
**Mobile No. (मोबाइल):** 9717685292  
**Zone/Loc (क्षेत्र / स्थान):** / R K Puram  
**Area Code (एरिया कोड):** A-2  
**MR Code (एमआर कोड):** 546/METERED  
**KNO(केएनओ):** 6687441000

**Consumer Category(उपभोक्ता श्रेणी):** CAT I  
**Premise Detail (परिसर विवरण):** (No of floors-1)  
**Meter No. (मीटर संख्या):** 452962  
**Meter Type (मीटर का प्रकार) (DJB/Pvt):** PVT  
**Bill No. (बिल संख्या):** 668267330909  
**Bill Cycle(बिल चक्र):** ZALL(2023-05)  
**Bill Basis(बिल आधार):** REGULAR

**Bill Date(बिल की तिथि)**

12-DEC-2023

**Bill Amount (Rs.) (बिल राशि (₹))**

0

**Bill Amount Payable (Rs.)(देय बिल राशि (₹))**

(Nearest up to Rs. 10) (लगभग 10 ₹। तक)

0

**Bill Due Date(बिल देय तिथि)**

29-DEC-2023

**Amount Payable After Due Date(Rs.)**

(देय तिथि के बाद देय राशि (₹))

0

Meter No (मीटर संख्या)	UoM	Current Meter Read (मीटर की वर्तमान रीडिंग)		Previous Meter Read (मीटर की पिछली रीडिंग)		Consumption (खपत)	
		Meter Reading Date (मीटर रीडिंग की तारीख)	Reading / Meter Status (रीडिंग / मीटर स्थिति)	Meter Reading Date (मीटर रीडिंग की तारीख)	Reading / Meter Status (रीडिंग / मीटर स्थिति)	Days (दिन)	Units (यूनिट)
452962	KL	12-DEC-2023	187 / OK	11-OCT-2023	160 / OK	62	27

**Bill Details: Current Period Charges (बिल विवरण: वर्तमान अवधि शुल्क) (11-OCT-2023 to 12-DEC-2023)**

Applicable Rate Period	Description	Amount(Rs.)
12-OCT-2023 to 12-DEC-2023	Total Consumption Charges	142.29
12-OCT-2023 to 12-DEC-2023	Sewerage Charge (60 % of Water Consumption Charge)	85.37
12-OCT-2023 to 12-DEC-2023	Service Charge - Consumption < 20 KL	302.58
12-OCT-2023 to 12-DEC-2023	100% Exemption on Consumption <= 20 KI Per Month	-530.24
12-OCT-2023 to 12-DEC-2023	Subtotal Bill Amount	0.00
Adjustment Details Are Listed Below		

**Arrear, If any (Rs.) (बकाया, यदि कोई (₹))** 0.00

**Total Consolidated Bill Amount Payable (Rs.) (कुल समेकित बिल राशि देय (₹))** 0

**Late Payment Surcharge (Rs.)(देर से भुगतान पर अधिभार)** 0  
 (5% surcharge will be applicable after due date)(देय तिथि के बाद 5% अधिभार लागू होगा)

**Amount with LPSC after due date (Rs.)** 0  
 (देय तिथि के बाद अधिभार के साथ राशि (₹))

**PAYABLE AMOUNT TO AVAIL REBATE SCHEME (Rs.) ( छूट योजना के लिए देय राशि (₹))**

Bill History (पिछला बिल)							Payment History (पिछला भुगतान)		
Bill from Date	Bill to Date	Days	Reading	Status	Units	Amount(Rs)	Receipt Id	Amount(Rs)	Date
24-FEB-2023	11-OCT-2023	229	160	OK	134	0	668455260492	7163.00	03-JAN-2023
28-DEC-2022	24-FEB-2023	58	26	OK	26	0	668744183103	1500.00	12-FEB-2016
03-NOV-2022	28-DEC-2022	55		STP	46	7163	668744109047	1000.00	21-JAN-2016
26-SEP-2022	03-NOV-2022	38		STP	32	6058	668744162642	1378.00	11-FEB-2013
26-FEB-2022	26-SEP-2022	212		STP	177	5284	668744138670	5334.00	01-OCT-2012

**Important Message**

No payment required if your Bill amount is in -ve (negative).

**If bill is not paid till Bill Due Date- connection may be disconnected** (यदि बिल देय तिथि तक बिल का भुगतान नहीं किया जाता है- कनेक्शन काट दिया जा सकता है)

For any assistance / query : Please call 1916 or [www.djb.gov.in](http://www.djb.gov.in) (किसी भी सहायता / जानकारी के लिए: 1916 पर कॉल करें या [www.djb.gov.in](http://www.djb.gov.in) पर जाएं)



## Delhi Jal Board Bill Payment Counter Foil

Cheque / DD should be drawn in favour of DJB in the following format

(चैक / डिमांड ड्राफ्ट द्वारा भुगतान करने के लिए निम्न फॉर्मेट का उपयोग करें) DJB KNO

<b>KNO(केएनओ)</b>	6687441000	<b>Name(नाम)</b>	RAJANI RAI	<b>Bill No. (बिल संख्या)</b>	668267330909
<b>Bill Date(बिल की तिथि)</b>	12-DEC-2023	<b>Bill Due Date (बिल देय तिथि)</b>	29-DEC-2023	<b>Bill Amount (Rs.) (बिल राशि (₹))</b>	0
<b>Bill Amount with LPSC (Rs.):</b> 0 (LPSC के साथ बिल राशि (₹)):		<b>Payment Date/ (भुगतान की तारीख)</b>		<b>Cash/Cheque No./DD No.:</b>	
		<b>Amount Paid(Rs.) (राशि का भुगतान (₹))</b>		<b>(कैश / चेक नंबर / डीडी नं. :)</b>	
			<b>Name of Bank / Branch (बैंक / शाखा का नाम)</b>		

**Tariff Structure for monthly consumption w.e.f 01-02-2018**

Category	Monthly Consumption (KL)	Service Charge (Rs)	Volumetric Charge (Rs. per KL)
Category - I(Domestic)	Up-to 20	146.41	5.27
	20-30	219.62	26.36
	Above 30	292.82	43.93
Category - II(Non-Domestic)	0-6	146.41	17.57
	6-15	292.82	26.35
	15-25	585.64	35.14
	25-50	1024.87	87.85
	50-100	1171.28	140.56
	100-above	1317.69	175.69

**Note:** To ensure proper implementation of Rain Water Harvesting and Waste Water Recycling norms and non-compliance of Building Byelaws, it will be mandatory for plots/properties having area of 100 Sq. Mtrs. or more to have functional Rain Water Harvesting System, even if the property is constructed prior to 28-07-2001. Such plot/property owning consumers would be required to install functional Rain Water Harvesting System and will get rebate on water bill. In case, consumer fail to comply with the aforesaid mandatory provision within the time limit prescribed, the tariff as applicable for respective consumer category will be increased by 1.5 times, till the system is installed and intimated to the respective Zonal Revenue officer. Functionality certificate of RWH need to be given in the month of 'May' of every year in ZRO Office.

**Payment Facilities:**

Besides DJB ZRO Offices listed below, consumers can make payment online through e-payment gateways of Axis Bank, Utkarsh Bank, IDBI & Union Bank at Customer portal ([www.djb.gov.in](http://www.djb.gov.in)) and branches of authorized bank at IDBI Bank. Payment can also be made online through e-wallets, Net Banking, Debit/Credit Card, UPI etc. though any agency under Bharat Bill Payment System (BBPS) viz Paytm, Google Pay, Phone Pay, Amazon Pay, Free charge & other major banks. Cheque may be issued in favor of "DJB KNO XXXXXXXXXX", where XXXXXXXXXX represent 10-digit of New K. No. of the consumer mentioned on the bill.

Payment may be made through NEFT/RTGS to DJB A/C using Utkarsh Small Finance Bank Limited, Axis Bank Ltd, South Indian Bank Ltd. & IDBI Banks. Please visit Customer portal ([www.djb.gov.in](http://www.djb.gov.in)) - Pay Online > Pay through NEFT/RTGS for details of beneficiary account.

- For any issue related to reading, billing, the consumer can call **CUSTOMER CARE NUMBER No. 1916**- Extn. 2 and take online complaint No. instantly, Consumer can avail different online facilities regarding New Connection, Mutation, Re-Opening, Disconnection, online payments and register grievances through Customer portal ([www.djb.gov.in](http://www.djb.gov.in)). Please use your New K.NO for all communication with DJB. Consumer can contact concerned ZRO or his Dy. Director Revenue or Joint Director Revenue to resolve all billing and application regarding New Connection, Mutation, Re-Opening, Disconnection and Payment related grievance at followings:

SL.No	Zone	ZRO Location and Collection Counter	Office No.	SL.No	Zone	ZRO Location and Collection Counter	Office No.
1	NW1	Sultan Puri	25476298	26	CZ2	Pratap Nagar	23692201
2	WZ1	Subhash Nagar	25408765	27	SW3	R K Puram	26193424
3	WZ2	Punjabi Bagh	25223568	28	SZ2	Lajpat Nagar	29814106
4	NW1	Kirari	8920657545	29	SZ3	Greater Kailash	29239668
5	NE1	Shahadara	22591171	30	PP1	MNWS R K Puram	18001024669
6	NE2	Yamuna Vihar	22910491	31	PP1	MNWS Mehrauli	18001024669
7	NE1	GTB Enclave	22571986	32	PP1	MNWS Greater Kailash	18001024669
8	NE3	New Seelam Pur	22182253	33	PP2	MVV R K Puram	18001037232
9	CZ1	Jhandewalan	23612792	34	PP2	MVV Mehrauli	18001037232
10	NW4	Kewal Park	27675270	35	EZ1	Preet Vihar	22444424
11	NZ2	Mukherjee Nagar	27606627	36	EZ2	Shiv Puri	22047239
12	WZ3	Paschim Vihar	25252797	37	EZ2	Yojna Vihar	22158119
12	NZ2	Burari	27613757	38	EZ1	Mayur Vihar	22759551
14	PP3	NWS BHERA ENCLAVE	180030000136	39	EZ1	MANDAWALI	22444424
15	PP3	NWS Mohan Garden	18001020389	40	NW2	Narela	27281673
16	SW1	Kakrola More	8851254848	41	NW2	Rohini	27040004
17	WZ1	Janak Puri	25557475	42	NW3	Kanhaiya Nagar	27395044
18	PP3	Nangloi Water Service	27675270	43	NW3	Ashok Vihar	27301456
19	WZ1	Rajouri Garden	8800233484	44	CZ2	Tibbiya College	23546251
20	SW4	Dwarka	28082442				
21	WZ2	Rajendra Nagar	25724938				
22	SW2	Vasant Kunz	26897787				
23	SZ1	Saket	29561916				
24	SZ2	Giri Nagar	26212219				
25	SZ4	Sarita Vihar	29941159				

As can be observed from the tariff that Delhi Jal Board emphasizes on the conservation of water and tariff is designed on the principle- 'Use More Pay More'. Hence, consumers are advised to conserve water by:-

1. Plugging all leakages in pipes, joints, taps, overhead tanks etc.
2. To use kitchen waste water for gardening purposes.
3. To wash vehicle etc. by bucket instead of pipe.
4. Install valve before meter and close it when water is not use.
5. Consumers should use MDPE pipes for underground position for carrying portable water.

**Tariff consists of following components:**

1. Water-to be measured on volumetric charges of water consumed as reported in meter.
2. Sewerage maintenance charge- @60% of water volumetric consumption charges.
3. Service Charges-Levied on the basis of slab wise consumption.
4. Meter rent in case meter has been provided by DJB.

**How to Calculate Bill-** Divide the total units consumed by number of days for which bill has been issued and multiply by 30 to give per month average water consumption. Water consumption charge (multiplying monthly charge by the actual period of reading) will be calculated as per tariff for the respective category as mentioned above. Sewerage maintenance charge will be 60% of water consumption charges. Add service charges as per respective category and Consumption slab. It will give you the bill amount

**Abbreviations on bill:**

New Code	Meter Status	New Code	Meter Status
OK	OK	RDDT	Reading Detained
NUW	NO Use Of Water	TEST	Meter Under Testing
PLUG	Plugged	DFMT	Defective Meter
DEM	Demolished	STP	Stopped
PLOC	Premises Locked	MTTM	Meter Tempered
NRES	NO Response	MREV	Meter Reverse
MBUR	Meter Buried	UNMT	Running Unmetered
VMMT	Vapoured/Moistured Meter	BYPS	T-Joint/ByPass
DUST	Dusty Meter	CUT	Meter Cut-Off
MLOC	Meter Locked	ADF	Access Denied/Refused

UOM	Unit Of Measurement
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**Note:** Payment in respect of New water connection, mutation, disconnection and reopening cases should be made within prescribed time, failure may result in withdrawal of sanction.

Any work on DJB Water & Sewer Lines can be allowed only through Licensed Plumber or Authorized Agency of DJB with prior approval/sanction.

For any issue related to water, contamination, tanker or sewerage consumer can call **CUSTOMER CARE NUMBER No. 1916**- Extn. 1 or visit [www.delhijalboard.nic.in](http://www.delhijalboard.nic.in)